

RailMaster™ New Version 7.00.p27.02 / 14.12.2014

English Version



Bahnbuchungen so einfach und effizient wie noch nie!

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MISCELLANEOUS

On 14.12.2014 a new RailMaster Version 7.00.p27.02 has been loaded.
This RailMaster Version includes changes, enhancements and corrections.

NEWS

Integrated Seat Reservation (iSPR) – 1. Class

On 29.09.2014 Deutsche Bahn announced to introduce an integrated seat reservation (iSPR) for 1. Class tickets.

When buying a ticket, the customer immediately gets an included reservation. As complimentary additional product, iSPR is included in the offer price and is not displayed on the ticket as separately priced item. It is an included product and free of charge for the customer.

For more detailed information please refer to the DB RailGuide, e.g. DB-Info *Express* Nr. 13/2014 from 29.09.2014, DB-Info Nr. 41/2014 from 04.12.2014 and DB-Info Nr. 42/2014 from 11.12.2014.

In RailMaster all necessary adoptions have been made to support this new functionality.
Details are outlined in this document.

ADVICE:

These changes are only valid for the booking process of 1.Class tickets, it is not applicable for 2. Class!
Please book only one 1. Class ticket with integrated seat reservations in one booking file.

Reservation: Integrated Seat Reservation (iSPR) – 1. Class

To book an integrated seat reservation (iSPR) open the mask „Ticket Issuance“ and request time table and prices.

If you would like to sell a 1. class ticket, then specify under „Class“ S1“.

Class: ?

The screenshot shows the 'Ticket Issuance' window. The 'Class' field is highlighted with a red box and contains 'S1' and 'Sitzwagen 1. Klasse'. The interface includes a top menu bar, a header with order and customer information, and a main area with input fields for date, time, and fare. A table of connections is visible on the left, and a detailed fare breakdown table is on the right. The fare breakdown table has a column for 'ISPR' which is highlighted with a red box and contains green checkmarks for the selected fare options.

Class	Prod...	OLT	MOT	Fare (EUR)	ISPR	Reductio...	Reductio...	Glei...
S1	A	✓	✓	29,00	✓	-----	-----	+++
S1	A	✓	✓	92,00	✓	-----	-----	+++

Select the wanted connection and the prices will be shown.

There is a new column called ISPR, which shows if the offer is applicable for an integrated seat reservation (iSPR).

- An offer, which is not applicable for ISPR is marked with a ❌
- An offer, which is applicable for ISPR is marked with a ✓

Outbound	Date	fr...	Time	Platf...	Train	C...	Re...	2. Clas...	1. Clas...
(+)Frankfurt(Main)...	25.02.2015	ab	09:54	7	ICE 529		a)	>99/	>99/
(+)Nürnberg Hbf		an	11:59	9					

Fahrtzeit: 02:05; täglich
 (+)Tarif. Bahnhof Abfahrt: Frankfurt(Main) (+)Tarif. Bahnhof Ankunft: Nürnberg
 a) Bordbistro

Class	Pro...	OLT	MOT	Fare (EUR)	ISPR	Reductio...	Reductio...	Glei...
S2	A	✓	✓	19,00	❌	-----	-----	+++
S1	A	✓	✓	29,00	✓	-----	-----	+++
S2	A	✓	✓	55,00	❌	-----	-----	+++

Select and highlight the offer.

As usual, click onto the button „Ticket + Time Table“.

Class	Product	OLT	MOT	Fare (EUR)		ISPR	Reduction DB	Reduction ...	Gleich...
S1	A	✓	✓	29,00	Sparpreis	✓	----	----	+H+
S1	A	✓	✓	92,00	NP Normalpreis	✓	----	----	+H+

UMTAUSCH/ERSTATTUNG KOSTEN-PFLICHTIG AB 1.GELTUNGSTAG

bahn.bonus:

The ticket will be booked and the time table will be stored in the booking file.

Outbound	Date	fr...	Time	Platf...	Train	C...	Re...	2. Cla...	1. Cla...
(+)Frankfurt(Main)...	25.02.2015	ab	08:54	7	ICE 527		a)	>99/	>99/
(+)Nürnberg Hbf		an	10:59	9					

Fahrzeit: 02:05; Mo - Sa, nicht 25., 26. Dez, 1. Jan, 4., 6. Apr, 2., 25. Mai
 (+)Tariff. Bahnhof Abfahrt: Frankfurt(Main) (+)Tariff. Bahnhof Ankunft: Nürnberg
 a) Bordbistro

Class	Pro...	OLT	MOT	Fare (EUR)		ISPR	Reductio...	Reductio...	Glei...
S1	A	✓	✓	29,00	Sparpreis	✓	----	----	+...
S1	A	✓	✓	92,00	NP Normalpreis	✓	----	----	+...

bahn.bonus:

Click onto the button „Reserve“ and the mask „Reservation Complete“ will be opened.

Reservation Complete: Seat Reservation

File Edit Options Navigation View Reservation Options General Help

NVS Order Number: 904312271 Customer Name: TEST Payment Method: Rechnung
 Booking File: P91WCX Corporate Client Customer Identification: (Keine) Delivery Method: Ticketversand Agency: 70LE/800722 Valid Until: 17.06.2015

Allgemeine Zugpräferenzen

Traveller
 Number of Travellers: 1 Smoker: Beliebig
 Class: 1 Group

Coach
 Coach Type: Beliebig
 Compartment Type: Beliebig
 Special Fare Code: Beliebig

Tariffs and Reservation Fee

Res. Fee	Quantity	Tariffs	Quantity
8 ISPR	1		
1 Reservierungsentgelt	0		

Seat
 Window/Aisle: Beliebig Absolute
 Next to: Beliebig
 Location of the Compartment: Ohne Bedeutung

Options
 With Bicycle: Ohne Fahrrad
 Longest Possible Distance Other Train

Miscellaneous
 Motorrail AZ-Code 0)Kein Code
 bahn.bonus: Reservation Mandatory:

V	Outbo...	Date	From	To	Train	Reservation	Fare
3	H	25.02.2015	Frankfurt(Main)Hbf	Nürnberg Hbf	ICE 527	nicht reserviert	---

Vehicle Data... New Train... Delete Train Tariffs... Specific Train... Delete Train Pr... Cancel Details... Reserve Close

The mask was adapted to the new functionality so that now automatically the "Reservation Fee" field is showing the Reservation Fee „8 ISPR“. You can now determine the required preferences for the seat reservation, e.g. Coach Type, Compartment etc.

Then you click onto the button „Reserve“ and the integrated seat reservation (iSPR) with the amount 0,00 € is booked.

V	Outbo...	Date	From	To	Train	Reservation	Fare
3	H	25.02.2015	Frankfurt(Main)Hbf	Nürnberg Hbf	ICE 527	InterCityExpress 527, Frankfurt(Main)Hbf (ab 08:54) - Nürnberg Hbf, 1.Kl., 1 Sitzplatz, Wagen 29, Platz 71, Großraumwagen, Nichtraucher, 1 Fenster	0,00

Vehicle Data... New Train... Delete Train Tariffs... Specific Train... Delete Train Pr... Cancel Details...

Below an example of a Booking File with an integrated seat reservation (iSPR) 1. Class ticket.

NVS Order Number: 904312271 Customer Name: TEST Payment Method: Rechnung
 Booking File: P91WCX Corporate Client Customer Identification: (Keine) Delivery Method: Ticketversand

P91WCX

Reise Nr. 1 Ticketversand 25.02.2015

- Reservations (RES)
 - 4 Sitz 6342 25.02.15 InterCityExpress 527, Frankfurt(Main)Hbf (ab 08:54) - Nürnberg Hbf, 1.Kl., 1 Sitzplatz, Wagen 29, Platz 71, Großraumwagen, Nichtraucher, 1 Fenster 0,00 druck RE
- Tickets (TCK)
 - 1 Inl 6342 25.02.15 Einfache Fahrt, Normalpreis, Sitz 1. Kl., 1 Erw., -----, Frankfurt(Main)Nürnberg 92,00 druck RE
- Connections/Payment
 - Time Table (EVA)
 - 2 25.02.15 Frankfurt(Main)Hbf 08:54 - Nürnberg Hbf 10:59 0,00

Reservation: Integrated Seat Reservation (iSPR) – 1. Class Online-Ticket / Mobiles Online-Ticket

Outbound	Date	fro...	Time	Platform	Train	Cu...	Re...	2. Class...	1. Clas...
(+)Frankfurt(Main)Hbf	28.01.2015	ab	11:54	5	ICE 623		a)		
(+)Würzburg Hbf		an	13:03	3					

Fahrtzeit: 01:09; Mo - Sa, nicht 25., 26. Dez, 1. Jan, 4., 6. Apr, 25. Mai
 (+)Tarifl. Bahnhof Abfahrt: Frankfurt(Main) (+)Tarifl. Bahnhof Ankunft: Würzburg
 a) Bordbistro

Inbound	Date	fro...	Time	Platform	Train	Cu...	Re...	2. Class...	1. Clas...
(+)Würzburg Hbf	28.01.2015	ab	19:55	6	ICE 526		a)		
(+)Frankfurt(Main)Hbf		an	21:04	8					

Fahrtzeit: 01:09; Mo - Fr, So, nicht 24., 25., 31. Dez, 3., 5. Apr, 1., 24. Mai
 (+)Tarifl. Bahnhof Abfahrt: Würzburg (+)Tarifl. Bahnhof Ankunft: Frankfurt(Main)
 a) Bordbistro

Class	Product	OLT	MOT	Fare (EUR)		ISPR	Reduction DB	Reduction ...	Gleich...
S1	A/A	✓	✓	58,00	Sparpreis	✓	----	----	+R+..
S1	A/A	✓	✓	116,00	NP Normalpreis	✓	----	----	+R+..

UMTAUSCH/ERSTATTUNG KOSTEN-
PFLICHTIG AB 1.GELTUNGSTAG

Combi Booking...

In the mask „Ticket Issuance“ you highlight the selected fare with a right mouse-click.

A button „Combi Booking“ appears.

With a mouse-click on it the mask „Additional Info – Combi Booking“ will be opened.

Additional Info Combi-Booking

including Reservation | City Mobile | Environment Plus | LTN Add. Offers |

including Reservation

No of Traveller: Window/Aisle:

Tariffs and Reservation Fee

Res. Fee	Quantity	Tariffs	Quantity
8 ISPR	1		
1 Reservierungsentgelt	0		

Smoker:

Coach Type: Tariff 1:

BahnCard:

Compartment: Location of the Compartment:

Next to: Reservation Mandatory:

The mask was adapted to the new functionality so that now automatically the “Reservation Fee” field is showing the Reservation Fee „8 ISPR“. You can now determine the required preferences for the seat reservation. New fields in this mask are: Compartment, Location of the Compartment and Next to

Then you click onto the button „Reserve“ and the integrated seat reservation (iSPR) with the amount 0,00 € is booked.

Reservation Conversion: Integrated Seat Reservation (iSPR) – 1. Class

As per the rules, an integrated seat reservation (iSPR) can be changed once. This process is called “Reservation Conversion”. How do you do that?

Highlight all integrated seat reservations (iSPR) of the outbound OR the inbound in the booking file with a right mouse-click.

NVS Order Number: 20038795 Customer Name: TEST
 Booking File: ZPTZ8G Corporate Client Customer Identification: (Keine)

ZPTZ8G

Reise Nr. 1 Ticketversand 28.01.2015

Reservations (RES)

4 Sitz	6342	28.01.15	Intercity 2036, Magdeburg Hbf (ab 15:00) - Braunschweig Hbf, 1.Kl., 2 Sitzplätze, Wagen 12, Plätze 44 46, Abteilwagen, Nichtraucher, 1 Fenster, 1 Mitte	0,00	best	RE
5 Sitz	6342	28.01.15	InterCityExpress 375, Braunschweig Hbf (ab 15:58) - Mannheim Hbf, 1.Kl., 2 Sitzplätze, Wagen 11, Plätze 44 46, Großraumwagen, Nichtraucher, 1 Fenster, 1 Gang	0,00	best	RE
6 Sitz	6342	30.01.15	InterCityExpress 276, Mannheim Hbf (ab 16:32) - Braunschweig Hbf, 1.Kl., 2 Sitzplätze, Wagen 11, Plätze 55, Großraumwagen, Nichtraucher, 1 Fenster, 1 Gang			
7 Sitz	6342	30.01.15	Intercity 2435, Braunschweig Hbf (ab 20:10) - Magdeburg Hbf, 1.Kl., 2 Sitzplätze, Wagen 12, Plätze 55 56, Abteilwagen, Nichtraucher, 2 Fenster			

Tickets (TCK)

1 Inl	6342	28.01.15	Hin- und Rückfahrt, Normalpreis, Sitz 1. Kl., 2 Erw., Magdeburg/Mannheim			
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Connections/Payment

Time Table (EVA)

2	28.01.15	Magdeburg Hbf 15:00 - Mannheim Hbf 19:27	0,00
3	30.01.15	Mannheim Hbf 16:32 - Magdeburg Hbf 20:57	0,00

Context menu options:

- Details.. Ctrl+D
- Print Document Ctrl+P
- E-Mail Itinerary/Time Table Ctrl+M
- Cancellation Seat/Couchette/Sleeper/Motorrail...
- Partial Cancellation...
- Reservation Conversion...**

A menu is opened, where you select „Reservation Conversion“.

Alternatively, after you have highlighted all integrated seat reservations (iSPR) you can start the process via the main menu -> Cancel -> Reservation Conversion.

If the selected reservation(s) are not applicable for a “Reservation Conversion” process then the menu point “Reservation Conversion” will not be shown.

A new mask „Reservation Conversion-Offer“ is opened.

Reservation Conversion - Offer

File Edit View Default Settings Navigation General Help

NVS Order Number: 20038795 Customer Name: TEST
 Booking File: ZPTZ8G Corporate Client Customer Identification: (Keine)

Time Table
 Outbound and Inbound
 Fast connection preferred
 with Environment Plus

Language: Deutsch

Outbound | Inbound

Date: 28.01.2015 Mi 15:00 From: Magdeburg Hbf Via1: >>
 Time: 15:00 Departure Arrival To: Mannheim Hbf Via2: >>

Options Product: 1111111111, Direct: N, Bicycle: 0

GK

The parameters „Date, Time, From, To“ from the original reservation(s) will be filled. For the new reservation you can now change these parameters accordingly, e.g. date and time

Reservation Conversion - Offer

File Edit View Default Settings Navigation General Help

NVS Order Number: 20038795 Customer Name: TEST
 Booking File: ZPTZ8G Corporate Client Customer Identification: (Keine)

Time Table
 Outbound and Inbound
 Fast connection preferred
 with Environment Plus

Language: Deutsch

Outbound | Inbound

Date: 29.01.2015 Do 19:00 From: Magdeburg Hbf Via1: >>
 Time: 19:00 Departure Arrival To: Mannheim Hbf Via2: >>

Options Product: 1111111111, Direct: N, Bicycle: 0

GK

Select the wanted connection and click onto the button „Reserve“.

Reservation Conversion - Offer

File Edit View Default Settings Navigation General Help

NVS Order Number: 20038795 Customer Name: TEST Payment Method: Rechnung Agency: 70LE/800722
 Booking File: ZPTZ8G Corporate Client Customer Identification: (Keine) Delivery Method: Ticketversand Valid Until: 17.06.2015

Time Table
 Outbound and Inbound
 Fast connection preferred
 with Environment Plus

Language: Deutsch

Outbound | Inbound

Date: 29.01.2015 Do 19:00 From: Magdeburg Hbf Via1: >>
 Time: 19:00 Departure Arrival To: Mannheim Hbf Via2: >>

Options Product: 1111111111, Direct: N, Bicycle: 0

GK

with Time Table

Close

Connections | Tickets | Reservations | Time Table | Express

Connection	Duration/Changes	Fare 2.Class	Fare 1.Class	EPA
H(A) 29.01.2015 19:00 - 23:48	1 04:48	113,00	189,00	
H(A) 29.01.2015 20:02 - 01:04	3 05:02	113,00	189,00	
H(A) 29.01.2015 22:07 - 04:43	1 06:36	106,00	177,00	
H(A) 29.01.2015 22:08 - 08:23	2 10:15	---	---	
H(A) 29.01.2015 22:08 - 09:21	2 11:13	---	---	

Outbound

Outbound	Date	fr...	Time	Platf...	Train	C...	Re...	2. Clas...	1. Cla...
Magdeburg Hbf	29.01.2015	ab	19:00	6	IC 2032		a) b)		
Braunschweig Hbf		an	19:49	6					
Braunschweig Hbf	29.01.2015	ab	19:58	6	ICE 877		c)		
Mannheim Hbf		an	23:48	4					

Fahrzeit: 04:48; nicht täglich, Gültigkeitstage für eine Darstellung zu komplex
 a) Fahrradmitnahme reservierungspflichtig; b) Fahrradmitnahme begrenzt möglich; c) Bordrestaurant
 Wegetext: auf direktem Weg

Class	Prod...	OLT	MOT	Fare (EUR)	ISPR	Reduction...	Reduction...	Gleic...
S1		X	X	189,00	NP Normalpreis	X	-----	-----
S2		X	X	113,00	NP Normalpreis	X	-----	-----

Apply Time Table

Reserve...

The mask „Reservation Conversion – Booking“ is opened.

Automatically the Res. Fee (Reservation Fee) field is set to „9 Umreservierung“ which means in English: „Reservation Conversion“.

As usual you can now determine the required preferences for the seat reservation, e.g. Coach Type, Compartment etc.

Then you click onto the button „Reserve“ and the integrated seat reservation(s) (iSPR) with the amount 0,00 € are booked.

V	Outbou...	Date	From	To	Train	Reservation	Fare
8	H	29.01.2015	Magdeburg Hbf	Braunschweig Hbf	IC 2032	Intercity 2032, Magdeburg Hbf (ab 19:00) - Braunschweig Hbf, 1.Kl., 2 Sitzplätze, Wagen 12, Plätze 55 56, Abteilwagen, Nichtraucher, 2 Fenster	0,00
8	H	29.01.2015	Braunschweig Hbf	Mannheim Hbf	ICE 877	InterCityExpress 877, Braunschweig Hbf (ab 19:58) - Mannheim Hbf, 1.Kl., 2 Sitzplätze, Wagen 11, Plätze 53 55, Großraumwagen, Nichtraucher, 1 Fenster, 1 Gang	0,00

In the booking file the original seat reservations are cancelled, showing the status: „cancel“
 The new integrated seat reservations (iSPR) created by the Reservation Conversion process are in the status „offen“. These need to be paid and printed.

NVS Order Number:	20038795	Customer Name:	TEST
Booking File:	ZPTZ8G	Corporate Client Customer Identification:	(Keine)

ZPTZ8G

Reise Nr. 1 Ticketversand 28.01.2015

 Reservations (RES)

4 Sitz	6342	28.01.15	Intercity 2036, Magdeburg Hbf (ab 15:00) - Braunschweig Hbf, 1.Kl., 2 Sitzplätze, Wagen 12, Plätze 44 46, Abteilwagen, Nichtraucher, 1 Fenster, 1 Mitte	0,00	cancel	RE
5 Sitz	6342	28.01.15	InterCityExpress 375, Braunschweig Hbf (ab 15:58) - Mannheim Hbf, 1.Kl., 2 Sitzplätze, Wagen 11, Plätze 44 46, Großraumwagen, Nichtraucher, 1 Fenster, 1 Gang	0,00	cancel	RE
6 Sitz	6342	30.01.15	InterCityExpress 276, Mannheim Hbf (ab 16:32) - Braunschweig Hbf, 1.Kl., 2 Sitzplätze, Wagen 11, Plätze 53 55, Großraumwagen, Nichtraucher, 1 Fenster, 1 Gang	0,00	best	RE
7 Sitz	6342	30.01.15	Intercity 2435, Braunschweig Hbf (ab 20:10) - Magdeburg Hbf, 1.Kl., 2 Sitzplätze, Wagen 12, Plätze 55 56, Abteilwagen, Nichtraucher, 2 Fenster	0,00	best	RE
9 Sitz	6342	29.01.15	Intercity 2032, Magdeburg Hbf (ab 19:00) - Braunschweig Hbf, 1.Kl., 2 Sitzplätze, Wagen 12, Plätze 55 56, Abteilwagen, Nichtraucher, 2 Fenster	0,00	offen	
10 Sitz	6342	29.01.15	InterCityExpress 877, Braunschweig Hbf (ab 19:58) - Mannheim Hbf, 1.Kl., 2 Sitzplätze, Wagen 11, Plätze 53 55, Großraumwagen, Nichtraucher, 1 Fenster, 1 Gang	0,00	offen	

 Tickets (TCK)

1 Inl	6342	28.01.15	Hin- und Rückfahrt, Normalpreis, Sitz 1. Kl., 2 Erw., -----, Magdeburg/Mannheim	756,00	best	RE
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Connections/Payment

 Time Table (EVA)

2	28.01.15	Magdeburg Hbf 15:00 - Mannheim Hbf 19:27	0,00
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Below an example of a Booking File with an integrated seat reservation (iSPR) 1. Class after a Reservation Conversion.

NVS Order Number:	20038795	Customer Name:	TEST			
Booking File:	ZPTZ8G	Corporate Client Customer Identification:	(Keine)			
ZPTZ8G						
Reise Nr. 1 Ticketversand 28.01.2015						
Reservations (RES)						
4 Sitz	6342	28.01.15	Intercity 2036, Magdeburg Hbf (ab 15:00) - Braunschweig Hbf, 1.Kl., 2 Sitzplätze, Wagen 12, Plätze 44 46, Abteilwagen, Nichtraucher, 1 Fenster, 1 Mitte	0,00	cancel	RE
5 Sitz	6342	28.01.15	InterCityExpress 375, Braunschweig Hbf (ab 15:58) - Mannheim Hbf, 1.Kl., 2 Sitzplätze, Wagen 11, Plätze 44 46, Großraumwagen, Nichtraucher, 1 Fenster, 1 Gang	0,00	cancel	RE
6 Sitz	6342	30.01.15	InterCityExpress 276, Mannheim Hbf (ab 16:32) - Braunschweig Hbf, 1.Kl., 2 Sitzplätze, Wagen 11, Plätze 53 55, Großraumwagen, Nichtraucher, 1 Fenster, 1 Gang	0,00	druck	RE
7 Sitz	6342	30.01.15	Intercity 2435, Braunschweig Hbf (ab 20:10) - Magdeburg Hbf, 1.Kl., 2 Sitzplätze, Wagen 12, Plätze 55 56, Abteilwagen, Nichtraucher, 2 Fenster	0,00	druck	RE
9 Sitz	6342	29.01.15	Intercity 2032, Magdeburg Hbf (ab 19:00) - Braunschweig Hbf, 1.Kl., 2 Sitzplätze, Wagen 12, Plätze 55 56, Abteilwagen, Nichtraucher, 2 Fenster	0,00	druck	RE
10 Sitz	6342	29.01.15	InterCityExpress 877, Braunschweig Hbf (ab 19:58) - Mannheim Hbf, 1.Kl., 2 Sitzplätze, Wagen 11, Plätze 53 55, Großraumwagen, Nichtraucher, 1 Fenster, 1 Gang	0,00	druck	RE
Tickets (TCK)						
1 Inl	6342	28.01.15	Hin- und Rückfahrt, Normalpreis, Sitz 1. Kl., 2 Erw., -----, Magdeburg/Mannheim	756,00	druck	RE
Connections/Payment						
Time Table (EVA)						
2		28.01.15	Magdeburg Hbf 15:00 - Mannheim Hbf 19:27	0,00		

Reservation Conversion: Integrated Seat Reservation (iSPR) – 1. Class Not booked by you!

Integrated seat reservations (iSPR) which were booked via a DB Travel Center, a CallCenter, a DB ticket machine, via bahn.de, the DB Navigator App or via other DB Agencies can be changed by you via the Reservation Conversion process.

To do that, you need to import the integrated seat reservation (iSPR) into RailMaster.

Open the mask „Search Booking File“ via the main menu -> Booking File -> Search -> Import

Search Booking File

Booking File
 Form Code
 Customer
 NVS Order Number
 NVS Order Data
 Import

Ticket
 Delivery Date: | Di
 Agency: Counter:
 IDENT-Number: Form Code:
 Amount: Payment Method:
 Record Type: Check Digit:

Reservation
 Delivery Date: 12.12.2014 | Fr
 Departure Date: 21.12.2014 | So
 EPA-Reference Number: 807650000971
 Train Number: 9
 Amount: 0,00 Payment Method:
 Service:

Type	Delivery Date	IDENT-Number	Train Number	Amount

Booking File	Date	Agency	User	Status	Customer Name	NVS Order	Travel Date	Review Date	Delivery M...
--------------	------	--------	------	--------	---------------	-----------	-------------	-------------	---------------

To prepare the import of the integrated seat reservation (iSPR) you have to fill following parameters of the original reservations: „Delivery Date (Original Issuing Date), Departure Date, EPA-Reference Number, Train Number and Amount 0,00“.

Then click onto the button „Add“, afterwards onto the button „Serach“ and finally onto the button „Open Booking File“.

The Booking File with the requested integrated seat reservation (iSPR) is now ready for the “Reservation Conversion” process.

ADVICE:

Only integrated seat reservations (iSPR) will be imported - no tickets or complete Booking Files.

Refund: Integrated Seat Reservation (iSPR) – 1. Class

With a refund of a 1. Class ticket the attached integrated seat reservations (iSPR) will be cancelled automatically.

Highlight the ticket and do a refund.

NVS Order Number:	251491643	Customer Name:	TEST
Booking File:	LCCQG6	Corporate Client Customer Identification:	(Keine)

LCCQG6

Reise Nr. 1 Ticketversand 20.01.2015

- Reservations (RES)
 - 4 Sitz 6342 20.01.15 InterCityExpress 371, Frankfurt(Main)Hbf (ab 14:50) - Mannheim Hbf, 1.Kl., 1 Sitzplatz, Wagen 11, Platz 51, Großraumwagen, Nichtraucher, 1 Fenster 0,00 druck RE
 - 5 Sitz 6342 22.01.15 InterCityExpress 770, Mannheim Hbf (ab 10:06) - Frankfurt(Main)Hbf, 1.Kl., 1 Sitzplatz, Wagen 11, Platz 51, Großraumwagen, Nichtraucher, 1 Fenster 0,00 druck RE
- Tickets (TCK)
 - 1 Inl 6342 20.01.15 Hin- und Rückfahrt, Sparpreis, Sitz 1. Kl., 1 Erw., -----, Frankfurt(Main)/Mannheim 58,00 druck RE
- Connections/Payment
 - Time Table (EVA)
 - 2 20.01.15 Frankfurt(Main)Hbf 14:50 - Mannheim Hbf 15:27
 - 3 22.01.15 Mannheim Hbf 10:06 - Frankfurt(Main)Hbf 10:53

Details.. Ctrl+D

E-Mail Itinerary/Time Table Ctrl+M

Withdrawal...

Refund...

Exchange...

Ticket Issuance... Ctrl+E

With the refund of the 1.Class ticket the attached integrated seat reservations (iSPR) are also cancelled. Now you need only to print the refund (Erstattungsentgelt).

NVS Order Number:	251491643	Customer Name:	TEST
Booking File:	LCCQG6	Corporate Client Customer Identification:	(Keine)

LCCQG6

Reise Nr. 1 Ticketversand 20.01.2015

- Reservations (RES)
 - 4 Sitz 6342 20.01.15 InterCityExpress 371, Frankfurt(Main)Hbf (ab 14:50) - Mannheim Hbf, 1.Kl., 1 Sitzplatz, Wagen 11, Platz 51, Großraumwagen, Nichtraucher, 1 Fenster 0,00 cancel RE
 - 5 Sitz 6342 22.01.15 InterCityExpress 770, Mannheim Hbf (ab 10:06) - Frankfurt(Main)Hbf, 1.Kl., 1 Sitzplatz, Wagen 11, Platz 51, Großraumwagen, Nichtraucher, 1 Fenster 0,00 cancel RE
- Tickets (TCK)
 - 1 Inl 6342 20.01.15 Hin- und Rückfahrt, Sparpreis, Sitz 1. Kl., 1 Erw., -----, Frankfurt(Main)/Mannheim 58,00 cancel RE
- Refunds (EST)
 - 6 6342 16.12.14 Erstattungsentgelt 17,50 best RE
- Connections/Payment
 - Time Table (EVA)
 - 2 20.01.15 Frankfurt(Main)Hbf 14:50 - Mannheim Hbf 15:27 0,00
 - 3 22.01.15 Mannheim Hbf 10:06 - Frankfurt(Main)Hbf 10:53 0,00

Withdrawal: Integrated Seat Reservation (iSPR) – 1. Class

A withdrawal of a 1. Class ticket can be done as follows:

1. **At first** cancel the integrated seat reservations.

NVS Order Number:	88286486	Customer Name:	TEST
Booking File:	C6N32Z	Corporate Client Customer Identification:	(Keine)

C6N32Z

Reise Nr. 1 Ticketversand 21.01.2015

- Reservations (RES)

4 Sitz	6342	21.01.15	InterCityExpress 791, Hamburg Hbf (ab 09:06) - Berlin Hbf, 1.Kl., 1 Sitzplatz, Wagen 11, Platz 51, Großraumwagen, Nichtraucher, 1 Fenster	0,00	druck	RE
5 Sitz	6342	23.01.15	InterCityExpress 892, Berlin Hbf (ab 17:12) - Hamburg Hbf, 1.Kl., 1 Sitzplatz, Wagen 11, Platz 51, Großraumwagen, Nichtraucher, 1 Fenster	0,00	druck	RE
- Tickets (TCK)

1 Inl	6342	21.01.15	Hin- und Rückfahrt, Normalpreis, Sitz Hamburg/Berlin			
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- Connections/Payment
- Time Table (EVA)

2	21.01.15	Hamburg Hbf 09:06 - Berlin Hbf (tief) 10:48	0,00
3	23.01.15	Berlin Hbf (tief) 17:12 - Hamburg Hbf 18:54	0,00

Details.. Ctrl+D

E-Mail Itinerary/Time Table Ctrl+M

Cancellation Seat/Couchette/Sleeper/Motorrail...

Partial Cancellation...

Reservation Conversion...

2. **Afterwards** do the withdrawal of the ticket.

NVS Order Number:	88286486	Customer Name:	TEST
Booking File:	C6N32Z	Corporate Client Customer Identification:	(Keine)

C6N32Z

Reise Nr. 1 Ticketversand 21.01.2015

- Reservations (RES)

4 Sitz	6342	21.01.15	InterCityExpress 791, Hamburg Hbf (ab 09:06) - Berlin Hbf, 1.Kl., 1 Sitzplatz, Wagen 11, Platz 51, Großraumwagen, Nichtraucher, 1 Fenster	0,00	cancel	RE
5 Sitz	6342	23.01.15	InterCityExpress 892, Berlin Hbf (ab 17:12) - Hamburg Hbf, 1.Kl., 1 Sitzplatz, Wagen 11, Platz 51, Großraumwagen, Nichtraucher, 1 Fenster	0,00	cancel	RE
- Tickets (TCK)

1 Inl	6342	21.01.15	Hin- und Rückfahrt, Normalpreis, Sitz 1. Kl., 1 Erw., -----, Hamburg/Berlin	260,00	druck	RE
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- Connections/Payment
- Time Table (EVA)

2	21.01.15	Hamburg Hbf 09:06 - Berlin Hbf (tief) 10:48	
3	23.01.15	Berlin Hbf (tief) 17:12 - Hamburg Hbf 18:54	

Details.. Ctrl+D

E-Mail Itinerary/Time Table Ctrl+M

Withdrawal...

Refund...

Exchange...

Ticket Issuance... Ctrl+E

ADVICE: If you do at first the withdrawal of the ticket then you get an error message. You then need to cancel the integrated seat reservations and only then the withdrawal of the ticket which is in status „Cancel-Offen“ can be completed.

Partial Cancellation Seat

Partial cancellations of integrated seat reservations are done as per today.
Under the field „Quantity“ you need to place the reduced new number of travelers.

The screenshot shows the 'Partial Cancellation Seat' dialog box with the following fields and values:

- Service:** Sitz
- Reference Number:** 807690001254
- Train Number:** 1724
- Departure Date:** 20.01.2015 Di 17
- Remaining Seats:** Window/Aisle: Beliebig, Absolute (unchecked), Group (checked)
- Tariffs and Reservation Fee:**

Res. Fee	Quantity	Tariffs	Quantity
8 iSPR	4		
1 Reservierungsentgelt			
- Miscellaneous:** Reason: Bedienerfehler

Buttons: OK, Cancel

Cancellations Seat

Cancellations of integrated seat reservations are done as per today.

The screenshot shows the 'Cancellation Seat/Couchette/Sleeper/Vehicle' dialog box with the following fields and values:

- Service:** Sitz
- Reference Number:** 807690001254
- Train Number:** 1724
- Departure Date:** 20.01.2015 Di 17
- Groups:** (unchecked)
- Reason:** Vollannullierung mit Gebühr

Buttons: OK, Cancel

Exchange

Integrated seat reservations (iSPR) are automatically cancelled with an exchange of a 1. Class ticket.

Add: Integrated Seat Reservation (iSPR) – 1. Class

Integrated seat reservations can be added later and attached to a 1.Class ticket in the same Booking File. An integrated seat reservation must be attached to a 1.Class ticket, otherwise an error message will be shown.

Open a Booking File which holds a 1. Class ticket.

NVS Order Number: 993328920 Customer Name: TEST
 Booking File: ONE6XK Corporate Client Customer Identification: (Keine) Payment Me
 Delivery Me

ONE6XK

Reise Nr. 1 Ticketversand 13.01.2015

Tickets (TCK)

1	Ausl	6342	13.01.15	Einfache Fahrt, Europa-Spezial/Europa-Spez. Schweiz, Sitz 1. Kl., 1 Erw., -----/, Kiel/Zuerich HB	59,00	druck	RE
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Connections/Payment

Time Table (EVA)

2	13.01.15	Kiel Hbf 11:11 - Zürich HB 20:00	0,00
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- Details.. Ctrl+D
- Journey Course... Ctrl+J
- Current Information... Ctrl+L
- Print Document Ctrl+P
- E-Mail Itinerary/Time Table Ctrl+M
- Cancellation Ctrl+S
- Reservation Complete
 - Reservation Seat Complete...
 - Reservation Seat Adjacent
 - Reservation Seat Specific...
 - Reservation Couchette...
 - Reservation Couchette Adjacent
 - Reservation Sleeper...
 - Reservation Sleeper Adjacent
- Ticket Issuance... Ctrl+E
- Ticket Issuance Trains... Ctrl+T

Highlight the time table segment and select the “Reservation Seat Complete” mask.

Reservation Complete: Seat Reservation

NVS Order Number: 993328920 Customer Name: TEST
 Booking File: ONE6XK Corporate Client Customer Identification: (Keine) Payment Method: Rechnung Delivery Method: Ticketversand Agency: 70LE/800722 Valid Until: 17.06.2015

Algemeine Zugpräferenzen

-Traveller
 Number of Travellers: 4 Smoker: Beliebige
 Class: 1 Group

Coach
 Coach Type: Beliebige
 Compartment Type: Beliebige
 Special Fare Code: Beliebige

Seat
 Window/Aisle: Beliebige Absolute
 Next to: Beliebige
 Location of the Compartment: Ohne Bedeutung

Options
 With Bicycle: Ohne Fahrrad
 Longest Possible Distance Other Train

Tariffs and Reservation Fee

Res. Fee	Quantity	Tariffs	Quantity
1 Reservierungsentgelt	1		
1 Reservierungsentgelt	0		
3 Reservierungsentgelt Familie			
5 Reservierungsentgelt Gruppen			

Miscellaneous
 Motorrail AZ-Code 0)Kein Code
 bahn bonus: Reservation Mandatory:

From	To	Train	Reservation	Fare
Kiel Hbf	Zürich HB	ICE 77	nicht reserviert	---

Buttons: Vehicle Data, New Train, Delete Train, Tariffs, Specific Train, Delete Train Pr, Cancel, Details, Reserve, Close

Now you select the Res.Fee (Reservation Fee) „8 ISPR“. Click onto the button „Reserve“.

Below an example of a Booking File with an added integrated seat reservation (iSPR).

NVS Order Number: 993328920 Customer Name: TEST Payment Method: Rechnung
 Booking File: ONE6XK Corporate Client Customer Identification: (Keine) Delivery Method: Ticketversand

ONE6XK

Reise Nr. 1 Ticketversand 13.01.2015

- Reservations (RES)
 - 3 Sitz 6342 13.01.15 InterCityExpress 77, Kiel Hbf (ab 11:11) - Zürich HB, 1.Kl., 1 Sitzplatz, Wagen 11, Platz 55, Großraumwagen, Nichtraucher, 1 Fenster 4,50 druck RE
- Tickets (TCK)
 - 1 Ausl 6342 13.01.15 Einfache Fahrt, Europa-Spezial/Europa-Spez. Schweiz, Sitz 1. Kl., 1 Erw., -----/., Kiel/Zuerich HB 59,00 druck RE
- Connections/Payment
 - Time Table (EVA)
 - 2 13.01.15 Kiel Hbf 11:11 - Zürich HB 20:00 0,00

Mask „Reservation Express“

In conjunction with the introduction of an integrated seat reservation (iSPR) for travel in 1st class on 14.12.2014 the mask “Reservation Express” has been removed. It is substituted with all its functions by the already existing mask: “Reservation Complete”.

ENHANCEMENTS

Online-Ticket/Mobile Online-Ticket

With this enhancement you can choose in which language the email text of an Online-Ticket / Mobile Online-Ticket will be sent to the traveler.

In the mask „Customer Details Online-Ticket/Mobile Online-Ticket“ select under E-Mail Text Language the desired language: German (Deutsch) or English (englisch)

Customer Details Online-Ticket/Mobile Online-Ticket

Personal Data

Salutation: Keine Title: Keine

First Name: Ticket Surname: Online

BahnCard No: 7081418988794773

Identification: Bahncard,4

Identification Number: 7081418988794773 Valid until: 11.11.2015 Mi 17

E-Mail: xxxx.xxxxx@travelport.com Phone: 06922736737

Address

Street, No: Lyoner Strasse 15 Additional Address Line:

Postcode/ZIP: 60528 City: Frankfurt

State/Province: Country: Deutschland

Options

Display Online-Ticket

Additionally generate Mobile Online-Ticket

E-Mail Text Language: deutsch

deutsch

englisch

OK Cancel

City Ticket

In several masks in RailMaster it will now be shown if a City Ticket is included in the booked tariff. With this important information at a glance, you are able to consult your customer better.

Maske „Ticket Issuance“

Outbound	Date	fr...	Time	Platf...	Train	C...	Re...	2. Clas...	1. Clas...
(+)Frankfurt(Main)...	10.01.2015	ab	11:05	6	ICE 973		a)		
(+)Mannheim Hbf		an	11:54	5					

Fahrtzeit: 00:49; Mo - Sa, nicht 25. bis 27. Dez 2014, 1. Jan, 6. Apr, 25. Mai
 (+)Tarifl. Bahnhof Abfahrt: Frankfurt(Main)+City (+)Tarifl. Bahnhof Ankunft: Mannheim+City
 a) Bordrestaurant

Mask „Booking File Overview“

89WW78

Reise Nr. 1 Ticketversand 20.12.2014

Tickets (TCK)

1 Inl	6342	20.12.14	Einfache Fahrt, Normalpreis, Sitz 2. Kl., 1 Erw., BC 50, Frankfurt(Main)+City/Stuttgart+City	31,50	offen
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Maske „Details-Ticket“

Details - Ticket

Service Data

Service-ID:	10001	Service Description:	Normalpreis
Category DB:	NORMALPREIS	Category Non DB:	
Reduction DB:	BC 50	Reduction Non DB:	
Class:	2	bahn.bonus points collected:	
From:	Frankfurt(Main)+City	Valid From:	20.12.2014
To:	Stuttgart+City	Valid Until:	21.12.2014
Routing:	VIA: (MA*HD*BR/MZ*SIF*KA*PF)*VAI		
No. of Adults:	1	No. of Children:	0
Conditions:			

CORRECTIONS

Daily/Monthly Reports and Transaction Fee (ZME)

On the daily report the Transaction Fee was not shown. This has now been fixed.

Java Version 8.0

RailMaster supports now following Java Versions: 6.0, 7.0 and 8.0.