

RailMaster™ New Version 7.00.p27.02 / 14.12.2014

English Version



Bahnbuchungen so einfach und effizient wie noch nie!

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MISCELLANEOUS

On 14.12.2014 a new RailMaster Version 7.00.p27.02 has been loaded. This RailMaster Version includes changes, enhancements and corrections.

NEWS

Integrated Seat Reservation (iSPR) – 1. Class

On 29.09.2014 Deutsche Bahn announced to introduce an integrated seat reservation (iSPR) for 1. Class tickets.

When buying a ticket, the customer immediately gets an included reservation. As complimentary additional product, iSPR is included in the offer price and is not displayed on the ticket as separately priced item. It is an included product and free of charge for the customer.

For more detailed information please refer to the DB RailGuide, e.g. DB-Info *Express* Nr. 13/2014 from 29.09.2014, DB-Info Nr. 41/2014 from 04.12.2014 and DB-Info Nr. 42/2014 from 11.12.2014.

In RailMaster all necessary adoptions have been made to support this new functionality. Details are outlined in this document.

ADVICE:

These changes are only valid for the booking process of 1.Class tickets, it is not applicable for 2. Class! Please book only one 1. Class ticket with integrated seat reservations in one booking file.

Reservation: Integrated Seat Reservation (iSPR) – 1. Class

To book an integrated seat reservation (iSPR) open the mask "Ticket Issuance" and request time table and prices.

If you would like to sell a 1. class ticket, then specify under "Class" S1".Class:S1Sitzwagen 1. Klasse?

 Ticket Issuance 	And a second sec		
File Edit View Default Settings Nav	igation General Help		
NVS Order Number: 904312271 Booking File: P91WCX	Customer Name: TEST Corporate Client Customer Identification: (Keine)	Payment Method: Rechnung Agency: Delivery Method: Ticketversand Valid Until:	70LE/800722 14.06.2015
Time Table	Outbound Inbound		
Outbound and Inbound	Date: 25.02.2015 Mi 📅 From: F >>	Via <u>1</u> : >>	
Fast connection preferred	Time: 08:00 Departure Arrival To: N >>	Via <u>2</u> : >>	
Express with Time Table	Options Product: 111111111, Direct: N, Bicycle: 0, Connecting Time: 0		
Language: Deutsch 🗸	Number of Travellers: 1 Customer Profile 1. Traveller: Type: E, Reduction DB:1 Reductio	on Class DB:2	with Time Table
Ticket Type: Standard GK	Tariff Type DB: * * NP + weit. Angebote ? Tariff Type Non DB:		Express
Tariff Type: DB 👻	Clags: S1 Sitzwagen 1. Klasse ?		Close
Connections Tickets Reservations Ti Connection	j ime Table Express Duaration/Cha Normal Fare 2.Class (Cheapest F 1.Class (Cheapest F EP.	Outbound Date fr Time Platform Train (+)Frankfurt(Main)Hbf 25.02.2015 ab 09:54 7 ICE 529 (+)Winnberg Hbf an 11:59 9 9 11:59 9	C Re 2. Clas 1. Clas a) >99/ >99/
H A 25.02.2015 07:54 - 09:59	0 02:05 92,00 92,00 NP	Fahrtzeit: 03:05; täglich (+)Tarifl. Bahnhof Abfahrt: Frankfurt(Main) (+)Tarifl. Bahnhof Ankunft: Nürnberg	<u>^</u>
H A 25.02.2015 08:19 - 10:27	0 02:08 92,00 29,00 Sparpreis	a) Bordbistro	-
A 25.02.2015 08:54 - 10:59	0 02:05 92,00 29,00 Sparpreis		
	0 03:05 92,00 29,00 Sparpreis	••••••••••••••••••••••••••••••••••••••	
1 A 23.02.2013 10.16 • 12.24	0 02.00 92,00		a un la un latr
		Class Prod OLI MOI Fare (EUR) ISPR	Reduction Reduction Gleic
		S1 A V V 23,00 Spanpics V	++++
Earlier O Later O	Farlier I Later I Reserve	Ticket+Time Table Book Ticket Apply Time Table ISPR	VReserve
			EUR DCK CCD

Select the wanted connection and the prices will be shown.

There is a new column called ISPR, which shows if the offer is applicable for an integrated seat reservation (iSPR).

- An offer, which is not applicable for ISPR is marked with a 🗙
- An offer, which is applicable for ISPR is marked with a \checkmark

0	outbound	I	Dat	e	fr	Time	Platf		Tra	in	C	Re	2. Clas	1. Clas
(+)Fran	nkfurt(Ma	ain)	25.02.20)15	ab	09:54	7	ICE	529			a)	>99/	>99/
(+)Nürr	nberg Hb	f		i	an	11:59	9							
Fahrtze (+)Tarif a) Bord	ahrtzeit: 02:05; täglich +)Tarifl. Bahnhof Abfahrt: Frankfurt(Main) (+)Tarifl. Bahnhof Ankunft: Nürnberg) Bordbistro													
Class	Pro	OLT	MOT			Fare (EUR)			ISPR	Redu	ctio	Reductio.	. Glei
S2	A	1	×	19,00			9	Sparp	reis	X				+H+
S1	A	1	× .	29,00				Sparp	reis	*				+H+
S2	A	1	× .	55,00			NP No	rmalpr	reis	×				+H+

Select and highlight the offer.

As usual, click onto the button "Ticket + Time Table".

Class	Product	OLT	MOT		Fare (EUR)		ISPR	Reduction DB	Reduction	Gleich
S1	Α	×	×	29,00		Sparpreis	×			+H+
S1	A	*	× -	92,00	NP	Normalpreis	V			+H+
UMTAUS PFLICHTI	CH/ERST/ IG AB 1.G	ATTUNG ELTUNGS	KOSTEN- STAG							
<u>b</u> ahn.bo	onus:									
			Ticket+T	ime Table	Book Ticket	Apply <u>T</u> ime Table	e [ISPR/	Reserve		

The ticket will be booked and the time table will be stored in the booking file.

Connections Tickets Reservations Time Table Express		ł	Outbou	ind		Date	fr	Time	Platf	Tr	ain	C	Re 2.	Cla	1. Cla
Description	Fare (EUR)	11	(+)Frankfurt((Main)	. 25.03	2.2015	ab	08:54	7	ICE 527			a) >9	9/	>99/
Einfache Fahrt, Normalpreis, Sitz 1. Kl., 1 Erw.,, Frankfurt(Main)/Nürnberg	NP 92,00		(+)Nurnberg Fahrtzeit: 02: (+)Tarifl. Bah	HDT 05; Mo nhof Al	- Sa, nic	cht 25., 2 Frankfurt	an 6. Dez (Main)	10:59 :, 1. Jan, 4 (+)Tarif	9 1., 6. Apr, 1. Bahnho	2., 25. Ma f Ankunft:	ii Nürnt	berg			_
		11	a) Bordbistro)				()							-
		H	< ▲▼												Þ
		Ш	Class Pro	OLT	MOT			Fare (EU	R)	1	ISPR	Reductio.	. Reduc	io G	lei ^
		Ш	S1 A	1	¥.	29,00			Spa	rpreis	*			4	
		Ш	S1 A	¥	¥	92,00		1	NP Norma	alpreis	イ				
			bahn.bonus:												E
Cancel	Dețails Reserve			Ī	icket+Ti	ïme Table	Bo	ok Ticket	Apply 1	<u>F</u> ime Table) [ISI	PR/Reserv	e)		

Click onto the button "Reserve" and the mask "Reservation Complete" will be opened.

 Reservation Con 	nplete: Seat R	eservation		-	i lant, i	and in the	14000	Lange State	-		x
File Edit Options NVS Order Number: Booking File:	904312271 P91WCX	Customer Name: Corporate Client Custo	ons General Helj mer Identification:	TEST (Keine)			Payment Method: Delivery Method:	Rechnung Ticketversand	Agency: Valid Until:	70LE/800722 17.06.2015	
Allgemeine Zugpräfer	renzen										
Traveller	1					Seat					
			o	D. C. L		Window/Aisle		Beliebia -		Absolute	
Number of Travellers	s:	1	Smoker:	Beliebig	•	Newton		Delichie	1		
Class:	4		Group			Next to:		Beliebig	•		
01035.		· · · · · · · · · · · · · · · · · · ·	Group			Location of the Com	partment:	Ohne Bedeutung 👻			
Coach						Options					
Coach Type:	Beliebig		•			With Bicycle	Ohne Fahrrad		-		
Compartment Type:	Beliebia				-						
						Longest Possible	e Distance			Other Train	
Special Fare Code:	Beliebig		•								
Tariffs and Reservat	tion Fee					Miscellaneous					
Res. Fee		Quantity	Tariffs	Qua	antity	Motorrail AZ-Co	de 0)Kein Code				
8 iSPR		•	1	Ī							
1 Decenvierung	eentoelt					haha haayay		Depart	ation Mandata		
Treactmenting	Songon					bann.bonus.		Reserv	ation manuato	y.	
V Outbo	Date	From	То		Train	[Re	eservation			Fare
з н 2	5.02.2015	Frankfurt(Main)Hbf	Nürnberg Hbf	IC	E 527	nicht reserviert					
Vehicle Data	New Train	Delete Train				Tariffs	Spe <u>c</u> ific Tra	in) Delete Train Pr] <u>C</u> and	cel De	tails
									Rese	ve <u>C</u>	lose

The mask was adapted to the new functionality so that now automatically the "Reservation Fee" field is showing the Reservation Fee "8 ISPR". You can now determine the required preferences for the seat reservation, e.g. Coach Type, Compartment etc.

Then you click onto the button "Reserve" and the integrated seat reservation (iSPR) with the amount 0,00 € is booked.

V	Outbo	Date	From	То	Train	Reservation	Fare
3	н	25.02.2015	Frankfurt(Main)Hbf	Nürnberg Hbf	ICE 527 InterCityExpress 527, Frankfurt(Main)Hbf (ab 08:54) - Nürnberg Hbf, 1.KJ., 1 Wagen 29, Platz 71, Großraumwagen, Nichtraucher, 1 Fenster		0,00
Vehic	e Data	New Train	Delete Train			Tariffs Specific Train Delete Train Pr Cancel	Details

Below an example of a Booking File with an integrated seat reservation (iSPR) 1. Class ticket.

NVS Order Number: Booking File:	904312271 P91WCX	Customer Name: Corporate Client Customer Identification:	TEST (Keine)		Payment Method: Delivery Method:	Rechnung Ticketversand
P91WCX						
🗏 Reise Nr. 1 1	licketversa	nd 25.02.2015				
	vations (RES)					
4 Sitz 6	6342 25.02.1	15 InterCityExpress 527, Frankfurt(M Nürnberg Hbf, 1.Kl., 1 Sitzplatz, W Großraumwagen, Nichtraucher, 1	ain)Hbf (ab 08:54) - 'agen 29, Platz 71, I Fenster	0,00	druck Rf	Ξ
- Ticket	s (TCK)					
1 Ini 6	342 25.02.1	5 Einfache Fahrt, Normalpreis, Sitz Frankfurt(Main)/Nürnberg	1. Kl., 1 Erw.,,	92,00	druck RE	Ξ
Connections/Pa	ayment					
🗖 🔁 Time 1	Table (EVA)					
2	25.02.15	Frankfurt(Main)Hbf 08:54 - Nürnb	erg Hbf 10:59	0,00		

Reservation: Integrated Seat Reservation (iSPR) – 1. Class Online-Ticket / Mobiles Online-Ticket

Ou	utbound		Date	fro	Time	Platform		Train	Cu	Re	2. Class	1. Cl	as	*
(+)Frank	(furt(Main)Hbf	28.0	01.2015	ab	11:54	5	ICE 6	23		a)				
(+)Würzt	burg Hbf			an	13:03	3								
Fahrtzeit (+)Tarifl. a) Bordb	:: 01:09; Mo - S Bahnhof Abfa bistro	Sa, nic ahrt: F	cht 25., 26. I Frankfurt(Ma	Dez, 1. ain) (+	Jan, 4., 6. A ⊦)Tarifl. Bah	Apr, 25. Ma nhof Anku	ai nft: Wi	ürzburg					•	11
Ir	nbound	1	Date	fro	Time	Platform		Train	Cu	Re	2. Class	1. C	as	
(+)Würzt	burg Hbf	28.0	01.2015	ab	19:55	6	ICE 5	26		a)				
(+)Frank	(furt(Main)Hbf			an	21:04	8								
Fahrtzeit (+)Tarifl. a) Bordb	: 01:09; Mo - F Bahnhof Abfa bistro	ir, So hrt: V	, nicht 24., 2 Nürzburg	25., 31. (+)Tari	Dez, 3., 5. / fl. Bahnhof /	Apr, 1., 24 Ankunft: F	. Mai rankfu	rt(Main)					*	-
Class	Product C	LT	MOT		Fare	e (EUR)		ISPR	Red	uction D	B Reductio	n	Gleich	
S1	A/A	1	🖌 5	8,00			Spar	preis 🗸	-				+R+.	.
S1	A/A	1	1	16,00		NP N	Vormali	preis 🖌 🏏					+R+.	
UMTAUS PFLICHTI	CH/ERSTATTI	JNG H	KOSTEN-		Comb	oi Booking	j							

In the mask "Ticket Issuance" you highlight the selected fare with a right mouse-click. A button "Combi Booking" appears.

With a mouse-click on it the mask "Additional Info – Combi Booking" will be opened.

🗢 Additional Info (Combi-Booking	-	-	-	<u> </u>
including Reservation	⊆ity Mobile Environment Plus LTN Add. Offers				
including Reservatio	n				
No of Traveller:	1		Window/Aisle:	Beliebig 🔹	
Tariffs and Rese	rvation Fee				
Res. Fee 8 iSPR 1 Reservier	Quantity I ariffs ungsentgelt	Quantity I I			
Smoker:	Beliebig 👻				
Coach Type:	Beliebig	•	Tariff 1:		•
BahnCard:					
Compartment:	Beliebig	•	Location of the Compartment:	Möglichst oben 👻	
Next to:	Beliebig 🗸		Reservation Mandatory:		
				with Reservati	vithout Reser C <u>a</u> ncel

The mask was adapted to the new functionality so that now automatically the "Reservation Fee" field is showing the Reservation Fee "8 ISPR". You can now determine the required preferences for the seat reservation. New fields in this mask are: Compartment, Location of the Compartment and Next to

Then you click onto the button "Reserve" and the integrated seat reservation (iSPR) with the amount 0,00 € is booked.

Reservation Conversion: Integrated Seat Reservation (iSPR) – 1. Class

As per the rules, an integrated seat reservation (iSPR) can be changed once. This process is called "Reservation Conversion". How do you do that?

Highlight all integrated seat reservations (iSPR) of the outbound <u>OR</u> the inbound in the booking file with a right mouse-click.

NVS Order Number: 20038795 Customer Name: Booking File: ZPTZ8G Corporate Client Customer Id				TEST (Keine)			F
ZPTZ8G	etversand 2	28.01.2015		(Neine)			
4 Sitz 6342	28.01.15	Intercity 2036, Magdeburg Hbf (ab 15:00) - Braunsc Hbf, 1.Kl., 2 Sitzplätze, Wagen 12, Plätze 44 46, Abte Nichtraucher, 1 Fenster, 1 Mitte	hweig eilwag	g 0,00 gen,	best	RE	
5 Sitz 6342	28.01.15	InterCityExpress 375, Braunschweig Hbf (ab 15:58) Mannheim Hbf, 1.KI., 2 Sitzplätze, Wagen 11, Plätze Großraumwagen, Nichtraucher, 1 Fenster, 1 Gang) - 44 4	0,00 6,	best	RE	
6 Sitz 6342	30.01.15	InterCityExpress 276, Mannheim Hbf (ab 16:32) -		De <u>t</u> ails			Ctrl+D
		55, Großraumwagen, Nichtraucher, 1 Fenster, 1 G		Print <u>D</u> ocument			Ctrl+P
7 Sitz 6342	30.01.15	Intercity 2435, Braunschweig Hbf (ab 20:10) - Magc		E-Mail I <u>t</u> inerary/Time Table	2		Ctrl+M
		Hbf, 1.Kl., 2 Sitzplätze, Wagen 12, Plätze 55 56, Abt Nichtraucher, 2 Fenster		Cancellation Seat/Couchet Par <u>t</u> ial Cancellation	te/Sleepe	er/Motorrail.	
Tickets (TC	K)			Reservation Conversion			
1 Ini 6342	28.01.15	Hin- und Rückfahrt, Normalpreis, Sitz 1. Kl., 2 Erw., Magdeburg/Mannheim		,		· · · -	
Connections/Payme	nt						
🗖 🖄 Time Table	(EVA)						
2 28	3.01.15	Magdeburg Hbf 15:00 - Mannheim Hbf 19:27		0,00			
3 30	0.01.15	Mannheim Hbf 16:32 - Magdeburg Hbf 20:57		0,00			

A menu is opened, where you select "Reservation Conversion".

Alternatively, after you have highlighted all integrated seat reservations (iSPR) you can start the process via the main menu -> Cancel -> Reservation Conversion.

If the selected reservation(s) are not applicable for a "Reservation Conversion" process then the menu point "Reservation Conversion" will not be shown.

A new mask "Reservation Conversion-Offer" is opened.

Reservation Conversion - C	Offer						
File Edit View Default Settin	igs <u>N</u> avigation <u>G</u> en	eral Help					
NVS Order Number: Booking File:	20038795 ZPTZ8G	Customer Name: Corporate Client Custo	mer Identificatio	TEST n: (Keine)			
📝 Time Table	Outbound Inbound						
Outbound and Inbound	Date: 28.01.	2015 Mi 17	From:	Magdeburg Hbf	>>	Via <u>1</u> :	>>
Fast connection preferred	Time: 15:00	💿 Departure 💿 Arrival	To:	Mannheim Hbf	>>	Via <u>2</u> :	>>
with Environment Plus	Ontions Product: 1	111111111, Direct: N, Bicycle	: 0				
Language: Deutsch 🛛 🗸							
GK							

The parameters "Date, Time, From, To" from the original reservation(s) will be filled. For the new reservation you can now change these parameters accordingly, e.g. date and time

Reservation Conversion - C	Offer						
File Edit View Default Settin	gs <u>N</u> avigation <u>G</u>	eneral Help					
NVS Order Number: Booking File:	20038795 ZPTZ8G	Customer Name: Corporate Client Custo	mer Identification:	TEST (Keine)			
🔽 Time Table	Outbound Inbou	nd					
Outbound and Inbound	Date: 29.0	1.2015 Do 😰	From: M	lagdeburg Hbf	>> Via	a <u>1</u> :	>>
Fast connection preferred	Time: 19:0	0 O Departure O Arrival	To: M	lannheim Hbf	>> Via	a <u>2</u> :	>>
with Environment Plus	Ontione Product	: 1111111111, Direct: N, Bicycle	e: 0				
Language: Deutsch 🛛 👻							
GK							

Select the wanted connection and click onto the button "Reserve".

 Reservation Conversion - 0 	Offer																	
File Edit View Default Settin	ngs <u>N</u> aviga	tion <u>G</u> eneral H	lelp															
NVS Order Number: 20 Booking File: ZP	038795 TZ8G	Customer Corporate	Name: Client Customer Identi	ification:	TEST (Keine)			Payme Delive	ent Meth ry Meth	nod: od:	Rech Ticke	nung tversand		Agency: Valid Unti	l:	70LE/ 17.06	300722 2015	
Time Table	Outbound	Inbound																
Outbound and Inbound	Date:	29.01.2015	Do 😨	From:	Magdeburg Hbf	>> V	/ia <u>1</u> :		>	>								
Fast connection preferred	Time:	19:00 O D	eparture 🔘 Arrival	To:	Mannheim Hbf	>> V	/ia2:		>	>								
with Environment Plus		Deaduct: 1111111	111 Direct N Riovola				_											
Language: Deutsch 👻	Options	Produce. TTTTTT	TTT, Direct. N, Dicycle.															
GK																	w	h Time Table
																		Close
																		Close
	·							4		_	1	1		1			1	
⊆onnections Tickets Reserv	ations Time	Table <u>E</u> xpress						Outbound		Date	fr	Time	Platf	. Train		C Re.	2. Clas	1. Cla ^
Connection	1	Duar	ation/Changes	Fare 2.Class	Fare 1.Class	B	PA	Braunschweig H	bf .	29.01.20	15 ab	19:00	6	IC 2032		a) c)	
V								Braunschweig H	bf	29.01.20	15 ab	19:58	6	ICE 877		c)		=
29.01.2015 19:00 -	23:48	1	04:48	113,00	189,00	•		Mannheim Hbf			an	23:48	4					
A 29.01.2015 20:02 -	01:04	3	05:02	113,00	189,00	-		Fahrtzeit: 04:48	; nicht ti	äglich, Gü	iltigkeitsta	ge für eine	Darstel	lung zu komple	ex			
9.01.2015 22:07 -	04:43	1	06:36	106,00	177,00	-		a) Fahrradmitna	ahme re lirektem	Servierur	igspflichti	g; b) Fahr	radmitna	ahme begrenzt	t möglich	; c) Bon	Irestaurant	-
HA 29.01.2015 22:08 -	08:23	2	10:15						in extern	weg								
	09:21	2	11:13					Class Prod	OLT	MOT		Fare	e (EUR)		ISPR	Reducti	on Reduc	tion Gleic
29.01.2015 22:08 -								S1	S	1 V	189.00		ND	Normaloraic				
H B 29.01.2015 22:08 -								51	~	^	103/00		INF	Normalpreis	×			-
E 29.01.2015 22:08 -								S1 S2	x	x	113,00		NP	Normalpreis	×			-
 29.01.2015 22:08 -								S2	×	×	113,00		NP	Normalpreis	×			-

🗢 Reser	vation Cor	oversion - Booki	ng								
File Edit	Options	Navigation Vi	ew Reservation Options (General Help							
NVS Orde Booking F	r Number: ile:	20038795 ZPTZ8G	Customer Name: Corporate Client Customer	TEST Identification: (Keine)		Pi D	ayment Method: elivery Method:	Rechnung Ticketversand	Agency: Valid Until:	70LE/800722 17.06.2015	
Allgemeir	ne Zugpräfe	renzen									
Traveller	r	1				Seat					
Number	of Traveller	s:	2 Smol	er: Beliebig	•	Window/Aisle		Beliebig 👻		Absolut	e
						Next to:		Beliebig	-		
Class:		1	- G	roup		Location of the Compa	artment:	Ohne Bedeutung 🔻	•		
Coach						Options					
Coach T	ype:	Beliebig		•		With Bicycle	Ohne Fahrrad		-		
Compart	ment Type:	Beliebig			•		L		-		
Special F	are Code:	Beliebig		•		Longest Possible	Distance			Other Train	ı
Tariffs a	nd Reserva	tion Fee				Miscellaneous					
Res.	Fee		Quantity	Tariffs Qu	antity	Motorrail AZ-Cod	e 0)Kein Code				
9 U	mreservieru	ing	- 2								
1 R	eservierung	jsentgelt	- 0			bahn.bonus:		Rese	rvation Mandato	ry:	
V	Outbou	Date	From	То	Train		I	Reservation			Fare
8	н	29.01.2015	Magdeburg Hbf	Braunschweig Hbf	IC 2032	nicht reserviert					
8	н	29.01.2015	Braunschweig Hbf	Mannheim Hbf	ICE 877	nicht reserviert					Anschluss
Vehicle	Data	New Train	Delete Train			Tariffs	s Spe <u>c</u> ific	Train Delete Train	n Pr) <u>C</u> ar	ncel	Details
											Class
									Res	erve	Close

The mask "Reservation Conversion – Booking" is opened.

Automatically the Res. Fee (Reservation Fee) field is set to "9 Umreservierung" which means in English: "Reservation Conversion".

As usual you can now determine the required preferences for the seat reservation, e.g. Coach Type, Compartment etc.

Then you click onto the button "Reserve" and the integrated seat reservation(s) (iSPR) with the amount $0,00 \in$ are booked.

V	Outbou	Date	From	To	Train	Reservation	Fare
8	Н	29.01.2015	Magdeburg Hbf	Braunschweig Hbf	IC 2032	Intercity 2032, Magdeburg Hbf (ab 19:00) - Braunschweig Hbf, 1.Kl., 2 Sitzplätze, Wagen 12, Platze 55 56, Abteilwagen, Nichtraucher, 2 Fenster	0,00
8	н	29.01.2015	Braunschweig Hbf	Mannheim Hbf	ICE 877	InterCityExpress 877, Braunschweig Hbf (ab 19:58) - Mannheim Hbf, 1.Kl., 2 Sitzplätze, Wagen 11, Platze 53 55, Großraumwagen, Nichtraucher, 1 Fenster, 1 Gang	0,00

In the booking file the original seat reservations are cancelled, showing the status: "cancel" The new integrated seat reservations (iSPR) created by the Reservation Conversion process are in the status "offen". These need to be paid and printed.

NVS Order Number: Booking File:	20038795 ZPTZ8G	Customer Name: Corporate Client Customer Identification:	TEST (Keine)		
ZPTZ8G					
 Reise Nr. 1 Ticke 	etversand 2	28.01.2015			
Reservation	is (RES)				
4 Sitz 6342	28.01.15	Intercity 2036, Magdeburg Hbf (ab 15:00) - Braunschweig Hbf, 1.Kl., 2 Sitzplätze, Wagen 12, Plätze 44 46, Abteilwag Nichtraucher, 1 Fenster, 1 Mitte	0,00 en,	cancel I	RE
5 Sitz 6342	28.01.15	InterCityExpress 375, Braunschweig Hbf (ab 15:58) - Mannheim Hbf, 1.Kl., 2 Sitzplätze, Wagen 11, Plätze 44 46 Großraumwagen, Nichtraucher, 1 Fenster, 1 Gang	0,00	cancel I	RE
6 Sitz 6342	30.01.15	InterCityExpress 276, Mannheim Hbf (ab 16:32) - Braunschweig Hbf, 1.Kl., 2 Sitzplätze, Wagen 11, Plätze 5 55, Großraumwagen, Nichtraucher, 1 Fenster, 1 Gang	0,00 3	best I	RE
7 Sitz 6342	30.01.15	Intercity 2435, Braunschweig Hbf (ab 20:10) - Magdeburg Hbf, 1.KI., 2 Sitzplätze, Wagen 12, Plätze 55 56, Abteilwag Nichtraucher, 2 Fenster	0,00 en,	best I	RE
9 Sitz 6342	29.01.15	Intercity 2032, Magdeburg Hbf (ab 19:00) - Braunschweig Hbf, 1.KI., 2 Sitzplätze, Wagen 12, Plätze 55 56, Abteilwag Nichtraucher, 2 Fenster	0,00 en,	offen	
10 Sitz 6342	29.01.15	InterCityExpress 877, Braunschweig Hbf (ab 19:58) - Mannheim Hbf, 1.KI., 2 Sitzplätze, Wagen 11, Plätze 53 55 Großraumwagen, Nichtraucher, 1 Fenster, 1 Gang	0,00 i,	offen	
- Tickets (TC	K)				
1 Inl 6342	28.01.15	Hin- und Rückfahrt, Normalpreis, Sitz 1. Kl., 2 Erw.,, Magdeburg/Mannheim	756,00	best	RE
Connections/Paymer	nt				
🗄 🐼 Time Table	(EVA)				
2 28	.01.15	Magdeburg Hbf 15:00 - Mannheim Hbf 19:27	0,00		

Below an example of a Booking File with an integrated seat reservation (iSPR) 1. Class after a Reservation Conversion.

NVS Order Number: 20038795 Booking File: ZPTZ8G	Customer Name: Corporate Client Customer Identification:	TEST (Keine)		
ZPTZ8G	28.01.2015			
Reservations (RES)				
4 Sitz 6342 28.01.15	Intercity 2036, Magdeburg Hbf (ab 15:00) - Braunschweig Hbf, 1.KI., 2 Sitzplätze, Wagen 12, Plätze 44 46, Abteilwage Nichtraucher, 1 Fenster, 1 Mitte	0,00 en,	cancel RI	E
5 Sitz 6342 28.01.15	InterCityExpress 375, Braunschweig Hbf (ab 15:58) - Mannheim Hbf, 1.Kl., 2 Sitzplätze, Wagen 11, Plätze 44 46, Großraumwagen, Nichtraucher, 1 Fenster, 1 Gang	0,00	cancel RI	E
6 Sitz 6342 30.01.15	InterCityExpress 276, Mannheim Hbf (ab 16:32) - Braunschweig Hbf, 1.KI., 2 Sitzplätze, Wagen 11, Plätze 53 55, Großraumwagen, Nichtraucher, 1 Fenster, 1 Gang	0,00	druck RI	E
7 Sitz 6342 30.01.15	Intercity 2435, Braunschweig Hbf (ab 20:10) - Magdeburg Hbf, 1.KI., 2 Sitzplätze, Wagen 12, Plätze 55 56, Abteilwage Nichtraucher, 2 Fenster	0,00 en,	druck RI	E
9 Sitz 6342 29.01.15	Intercity 2032, Magdeburg Hbf (ab 19:00) - Braunschweig Hbf, 1.KI., 2 Sitzplätze, Wagen 12, Plätze 55 56, Abteilwage Nichtraucher, 2 Fenster	0,00 en,	druck RI	E
10 Sitz 6342 29.01.15	InterCityExpress 877, Braunschweig Hbf (ab 19:58) - Mannheim Hbf, 1.Kl., 2 Sitzplätze, Wagen 11, Plätze 53 55, Großraumwagen, Nichtraucher, 1 Fenster, 1 Gang	0,00	druck RI	E
E Tickets (TCK)				
1 Ini 6342 28.01.15	Hin- und Rückfahrt, Normalpreis, Sitz 1. Kl., 2 Erw.,, Magdeburg/Mannheim	756,00	druck RI	Ε
Connections/Payment				
Time Table (EVA)				
2 28.01.15	Magdeburg Hbf 15:00 - Mannheim Hbf 19:27	0,00		

Reservation Conversion: Integrated Seat Reservation (iSPR) – 1. Class Not booked by you!

Integrated seat reservations (iSPR) which were booked via a DB Travel Center, a CallCenter, a DB ticket machine, via bahn.de, the DB Navigator App or via other DB Agencies can be changed by you via the Reservation Conversion process.

To do that, you need to import the integrated seat reservation (iSPR) into RailMaster.

🗢 Search Booking	File									×
Booking File Form Code Customer NVS Order Numb NVS Order Numb NVS Orger Data	Ticket Delivery I Agency: er IDENT-Nu Amount: Record T	ate:		편 Counter: For <u>m</u> Code: Payment Method: Check Digit:	· · · · · · · · · · · · · · · · · · ·	Reservation Delivery Date: Departure Date: EPA-Reference Numb Train Number: Amount: Service:	12.12.2014 Fi	r 17 o 17 9 0,00	807650000971 Payment Method:	· · · ·
	Туре		Deliv	ery Date	Add IDEN	(T-Number	Train Number		Amount	Add
Booking File D	te	Agency	User	Status	Custom	ner Name	IVS Order Tr	avel Date	Review Date	Delivery M

Open the mask "Search Booking File" via the main menu -> Booking File -> Search -> Import

To prepare the import of the integrated seat reservation (iSPR) you have to fill following parameters of the original reservations: "Delivery Date (Original Issueing Date), Departure Date, EPA-Reference Number, Train Number and Amount 0,00".

Then click onto the button "A	Add", afterwards onto	o the button "Serach'	' and finally onto	the button
"Open Booking File".				

 Search Booking I 	ile								×
Booking File Form Code Customer MVS Order Numbe NVS Order Jata Import	Ticket Delivery Date: Agency: IDENT-Number: Amount: Record Type:	Di	Image: Counter:		Reservation Delivery Date: Departure Date: EPA-Reference Number: Train Number: Amount: Service:	12.12.2014 Fr 21.12.2014 So	9 0,00	807650000971 Payment Method:	
	Type Reservation	Deli	very Date 12.12.2014	IDEN	T-Number	Train Number		Amount 9	0,00
Booking File Dat	e Agency	User	Delete Import Status	List Clear Se Custom	lection NVS	G Order Tra	avel Date	Review Date	Search Delivery M
SK3CUB 16.1	2.2014 70LE	E33311			209:	228372 21. <u>O</u> I	12.2014 pen Booking	g Next	<u>C</u> ancel

The Booking File with the requested integrated seat reservation (iSPR) is now ready for the "Reservation Conversion" process.

ADVICE:

Only integrated seat reservations (iSPR) will be imported - no tickets or complete Booking Files.

Refund: Integrated Seat Reservation (iSPR) – 1. Class

With a refund of a 1. Class ticket the attached integrated seat reservations (iSPR) will be cancelled automatically.

Highlight the ticket and do a refund.

NVS Order Number: Booking File:	251491643 LCCQG6	Customer Name: Corporate Client Customer Identification:	TEST (Keine)	1		
LCCQG6						
Reise Nr. 1 Ticketv	versand 20.01.2	015				
Reservations (RES)					
4 Sitz 6342 2	20.01.15 InterCit Mannh Großra	/Express 371, Frankfurt(Main)Hbf (ab 14:50) - eim Hbf, 1.Kl., 1 Sitzplatz, Wagen 11, Platz 51, umwagen, Nichtraucher, 1 Fenster		0,00	druck	RE
5 Sitz 6342 2	2.01.15 InterCit Frankfu Großra	/Express 770, Mannheim Hbf (ab 10:06) - rt(Main)Hbf, 1.KI., 1 Sitzplatz, Wagen 11, Platz 51, umwagen, Nichtraucher, 1 Fenster		0,00	druck	RE
Tickets (TCK)						
1 Inl 6342 2	0.01.15 Hin- un Frankfu	d Rückfahrt, Sparpreis, Sitz 1. Kl., 1 Erw.,, rt(Main)/Mannheim		58,00	druck	RE
Connections/Payment				De <u>t</u> ails		Ctrl+D
Time Table (E	VA)			E-Mail I <u>t</u> inerary/Tin	ne Table	Ctrl+M
2 20.01	1.15 Frankfu	rt(Main)Hbf 14:50 - Mannheim Hbf 15:27		Withd <u>r</u> awal		
3 22.01	1.15 Mannh	im Hbf 10:06 - Frankfurt(Main)Hbf 10:53		R <u>e</u> fund Exchange		
				Ticket Issua <u>n</u> ce		Ctrl+E

With the refund of the 1.Class ticket the attached integrated seat reservations (iSPR) are also cancelled. Now you need only to print the refund (Erstattungsentgelt).

NVS Order Number: 2514 Booking File: LCCC	91643 Customer Name: 2G6 Corporate Client Customer	/ Identification: (Keine)	
_CCQG6			
Reise Nr. 1 Ticketversa	and 20.01.2015		
Reservations (RES)			
4 Sitz 6342 20.01.	15 InterCityExpress 371, Frankfurt(Ma Mannheim Hbf, 1.KI., 1 Sitzplatz, W Großraumwagen, Nichtraucher, 1	in)Hbf (ab 14:50) - 0,00 /agen 11, Platz 51, Fenster	cancel RE
5 Sitz 6342 22.01.	15 InterCityExpress 770, Mannheim H Frankfurt(Main)Hbf, 1.KI., 1 Sitzpla Großraumwagen, Nichtraucher, 1	łbf (ab 10:06) - 0,00 tz, Wagen 11, Platz 51, Fenster	cancel RE
- Tickets (TCK)			
1 InI 6342 20.01.1	15 Hin- und Rückfahrt, Sparpreis, Sit Frankfurt(Main)/Mannheim	2 1. KI., 1 Erw., , 58,00	cancel RE
E Refunds (EST)			
6 6342 16.12.1	4 Erstattungsentgelt	17,50	best RE
Connections/Payment			
Time Table (EVA)			
2 20.01.15	Frankfurt(Main)Hbf 14:50 - Mannh	eim Hbf 15:27 0,00	
3 22.01.15	Mannheim Hbf 10:06 - Frankfurt(M	ain)Hbf 10:53 0,00	

Withdrawal: Integrated Seat Reservation (iSPR) – 1. Class

A withdrawal of a 1. Class ticket can be done as follows:

- NVS Order Number: 88286486 Customer Name: TEST Booking File: C6N32Z Corporate Client Customer Identification: (Keine) C6N327 Reise Nr. 1 Ticketversand 21.01.2015 Reservations (RES) 4 Sitz 6342 21.01.15 InterCityExpress 791, Hamburg Hbf (ab 09:06) - Berlin Hbf, 0,00 druck RE 1.Kl., 1 Sitzplatz, Wagen 11, Platz 51, Großraumwagen, Nichtraucher, 1 Fenster 0,00 druck RE 5 Sitz 6342 23.01.15 InterCityExpress 892, Berlin Hbf (ab 17:12) - Hamburg Hbf, 1.Kl., 1 Sitzplatz, Wagen 11, Platz 51, Großraumwagen, Nichtraucher, 1 Fenster De<u>t</u>ails.. Ctrl+D Tickets (TCK) E-Mail Itinerary/Time Table Ctrl+M 1 Inl 6342 21.01.15 Hin- und Rückfahrt, Normalpreis, Sitz Hamburg/Berlin Cancellation Seat/Couchette/Sleeper/Motorrail... -Connections/Payment Partial Cancellation ... 💮 Time Table (EVA) Reservation Conversion... 2 21.01.15 Hamburg Hbf 09:06 - Berlin Hbf (tief) 10:40 0,00 3 23.01.15 Berlin Hbf (tief) 17:12 - Hamburg Hbf 18:54
- 1. <u>At first</u> cancel the integrated seat reservations.

2. Afterwards do the withdrawal of the ticket.

NVS Order Number: Booking File:	8828 C6N3	6486 Customer Name: 32Z Corporate Client Customer	Identification: ('EST (Keine)		
C6N32Z						
Reise Nr. 1	Ticketversa	ind 21.01.2015				
Rese	ervations (RES)					
4 Sitz	6342 21.01.	15 InterCityExpress 791, Hamburg Ht 1.Kl., 1 Sitzplatz, Wagen 11, Platz 5 Nichtraucher, 1 Fenster	of (ab 09:06) - Berlin Hbf, i1, Großraumwagen,	0,00	cancel	RE
5 Sitz	6342 23.01.	15 InterCityExpress 892, Berlin Hbf (a 1.Kl., 1 Sitzplatz, Wagen 11, Platz 5 Nichtraucher, 1 Fenster	b 17:12) - Hamburg Hbf, i1, Großraumwagen,	0,00	cancel	RE
- Ticke	ets (TCK)					
1 Inl	6342 21.01.1	15 Hin- und Rückfahrt, Normalpreis, Hamburg/Berlin	Sitz 1. Kl., 1 Erw.,,	260,00	druck	RE
Connections/F	Payment			De <u>t</u> ails		Ctrl+D
E 🦄 Time	Table (EVA)			E-Mail I <u>t</u> inerary/Ti	ime Table	Ctrl+M
2	21.01.15	Hamburg Hbf 09:06 - Berlin Hbf (ti	ef) 10:48	Withdrawal		
····· 3	23.01.15	Berlin Hbf (tief) 17:12 - Hamburg H	lbf 18:54	Refund		
				Exchange		
				Ticket Issua <u>n</u> ce		Ctrl+E

ADVICE: If you do at first the withdrawal of the ticket then you get an error message. You then need to cancel the integrated seat reservations and only then the withdrawal of the ticket which is in status "Cancel-Offen" can be completed.

Partial Cancellation Seat

Partial cancellations of integrated seat reservations are done as per today. Under the field "Quantity" you need to place the reduced new number of travelers.

 Partial Cancellation Seat 				×
Service Servi <u>c</u> e: Sitz	Ŧ	Reference Referen <u>c</u> e Number:	807690001254	
Train Train Number:	1724	Departure Date:	20.01.2015 Di	
Remaining Seats Window/Aisle:	Beliebig 👻	Absolute	Group	
Res. Fee 8 iSPR 1 Reservierungsentgelt	Quantity 4	Tariffs Quantity T	Reason: Bedienerfehler	×
			ОК	<u>C</u> ancel

Cancellations Seat

Cancellations of integrated seat reservations are done as per today.

 Cancellation Seat/Couchette/Sleeper/Vehicle 								
Service Reference Reference 807690001254								
Train Train Number: 1724 Departure Date: 20.01.2015 Di								
Groups Reason: Vollannullierung mit Gebühr 👻								
OK <u>C</u> ancel								

Exchange

Integrated seat reservations (iSPR) are automatically cancelled with an exchange of a 1. Class ticket.

Add: Integrated Seat Reservation (iSPR) – 1. Class

Integrated seat reservations can be added later and attached to a 1.Class ticket in the same Booking File. An integrated seat reservation must be attached to a 1.Class ticket, otherwise an error message will be shown.

Open a Booking File which holds a 1. Class ticket.

NVS Order Number: Booking File:	993328920 ONE6XK	Customer Name: Corporate Client Customer Identif	TEST fication: (Keine)			Payment Me Delivery Me
ONE6XK Reise Nr. 1 Tickets Tickets (TCK) 1 Ausl 6342 Connections/Payment	versand 13.01.201 13.01.15 Einfache 1. Kl., 1 E	5 Fahrt, Europa-Spezial/Europa-S rw.,/., Kiel/Zuerich HB	Spez. Schweiz, Sitz	59,00	druck RE	
E State (E	EVA)			0.00		
2 13.0	1.15 Kiel Hbf 1	1:11 - Zürich HB 20:00	Details Journey Course Current Information Print Document E-Mail Itinerary/Time Tab Cancellation	Ctrl+D Ctrl+J Ctrl+L Ctrl+P le Ctrl+M Ctrl+S		
			Reservation Complete	Þ	Reservation Seat Com	nplete
			Ticket Issua <u>n</u> ce <u>T</u> icket Issuance Trains	Ctrl+E Ctrl+T	Reservation Seat Adja Reservation Seat Spec Reservation Couchett Reservation Couchett Reservation Sleeper Reservation Sleeper A	icent :ific te te Adjacent idjacent

Highlight the time table segment and select the "Reservation Seat Complete" mask.

 Reservation Complete: S 	Seat Reservation	August .	1					l	_ U X
File Edit Options Naviga	tion View Reservation	Options General Help							
NVS Order Number: Booking File:	993328920 ONE6XK	Customer Name: Corporate Client Customer Identifi	TEST tation: (Keine)		Payment Method: Delivery Method:	Rechnung Ticketversand	Agency: Valid Until:	70LE/800722 17.06.2015	
Allgemeine Zugpräferenzen									
Traveller				Seat					
Number of Travellers:	4	Smoker:	Beliebig	▼ Window/Ai	sle	Beliebig 👻		Absolute	
				Next to:		Beliebig	•		
Class: 1		Group		Location of	the Compartment:	Ohne Bedeutung 🔻	•		
Coach				Options					
Coach Type:	Beliebig	•		With Bicycl	e Oh	ine Fahrrad	•		
Compartment Type:	Beliebig		-						
Special Fare Code:	Beliebig	•		C Longes	t Possible Distance			Other Train	
Tariffs and Reservation Fee				Miscellaneo	us				
Res. Fee		Quantity	Tariffs Quantity	Motorn	0)	Kein Code 👻			
1 Reservierungsentgelt		1	Τ		[]).				
1 Reservierungsentgelt	Familio	0	Ī	bahn.bonus	E E		Reservation Mandatory:		
5 Reservierungsentgelt (Gruppen								
r Grans		From	То	Train		Reservation			Fare
2	13.01.2013	Kiel Hbf	Zürich HB	ICE 77	nicht reserviert				
									=
									•
Vehicle Data New Tr	ain Delete Train					Tariffs Specific 1	rain Delete Train Pr]	Cancel	Details
								Deserve	Class
							L.	Reserve	Liose

Now you select the Res.Fee (Reservation Fee) "8 ISPR". Click onto the button "Reserve".

Below an example of a Booking File with an added integrated seat reservation (iSPR).

NVS Order Number: Booking File:	993328920 ONE6XK	Customer Name: Corporate Client Customer Identification:	TEST (Keine)	Payment M Delivery M	1ethod: Rechnu lethod: Ticketv
ONE6XK					
🗏 Reise Nr. 1	Ticketvers	and 13.01.2015			
Reser	vations (RES	3)			
3 Sitz	6342 13.0 [.]	1.15 InterCityExpress 77, Kiel Hbf Sitzplatz, Wagen 11, Platz 55, Nichtraucher, 1 Fenster	(ab 11:11) - Zürich HB, 1.KI., 1 Großraumwagen,	4,50	druck RE
- Tickel	ts (TCK)				
1 Ausl	6342 13.0	1.15 Einfache Fahrt, Europa-Spezi 1. KI., 1 Erw.,/., Kiel/Zue	al/Europa-Spez. Schweiz, Sitz rich HB	59,00	druck RE
Connections/P	ayment				
🕂 🔀 Time	Table (EVA)				
2	13.01.15	Kiel Hbf 11:11 - Zürich HB 20	00	0,00	

Mask "Reservation Express"

In conjunction with the introduction of an integrated seat reservation (iSPR) for travel in 1st class on 14.12.2014 the mask "Reservation Express" has been removed. It is substituted with all its functions by the already existing mask: "Reservation Complete".

ENHANCEMENTS

Online-Ticket/Mobile Online-Ticket

With this enhancement you can chose in which language the email text of an Online-Ticket / Mobile Online-Ticket will be sent to the traveler.

In the mask "Customer Details Online-Ticket/Mobile Online-Ticket" select under E-Mail Text Language the desired language: German (Deutsch) or English (englisch)

 Customer Detai 	ls On	line-Ticket/Mobile Online-Ticket		1		x
Personal Data						
Salutation:		Keine 👻	Title:	Keine	2 •	
First Name:		Ticket	Sur <u>n</u> ame:	Onli	ne	
BahnCard No:		7081418988794773				
Identification:		Bahncard,4				
Identification Num	nber:	7081418988794773	Valid until:	1	1.11.2015 Mi	
<u>E</u> -Mail:		xxxx.xxxxx@travelport.com	Phone:	069	22736737	
Address						
Street, No:	Lyor	ner Strasse 15	<u>A</u> dditional Addres	s Line:		
Postcode/ZIP:	605	28	City:		Frankfurt	
State/Province			Country:		Deutschland	•
Options						
Display Online	-Ticke	t				
Additionally ge	enerat	te Mobile Online-Ticket				
E-Mail Text Langua	age:	deutsch -				
e Mail rexcealigue	ige.	deutsch				
		englisch			<u>о</u> к С <u>а</u>	ncel

City Ticket

In several masks in RailMaster it will now be shown if a City Ticket is included in the booked tariff. With this important information at a glance, you are able to consult your customer better.

Maske "Ticket Issuance"

Outbound	Date	fr	Time	Platf	Train	C	Re	2. Clas	1. Clas
(+)Frankfurt(Main)	10.01.2015	ab	11:05	6	ICE 973		a)		
(+)Mannheim Hbf		an	11:54	5					
Fahrtzeit: 00:49; Mo - Sa, nicht 25. bis 27. Dez 2014, 1. Jan, 6. Apr, 25. Mai							*		
(+)Tarifl. Bahnhof Abfahrt: Frankfurt(Main)+City (+)Tarifl. Bahnhof Ankunft: Mannheim+City									
a) Bordrestaurant	a) Bordrestaurant								*

Mask "Booking File Overview"

89WW78	.12.2014		
Tickets (TCK)			
1 Ini 6342 20.12.14 E	infache Fahrt, Normalpreis, Sitz 2, Kl., 1 Erw., BC 50, rankfurt(Main)+City/Stuttgart+City	31,50	offen

Maske "Details-Ticket"

🗢 Details - Ticket				x
Service Data				
Service-ID:	10001	Service Description:	Normalpreis	
Category DB:	NORMALPREIS	Category Non DB:		
Reduction DB:	BC 50	Reduction Non DB:		
Class:	2	bahn.bonus points collected:		
From:	Frankfurt(Main)+City	Valid From:	20.12.2014	
To:	Stuttgart+City	Valid Until:	21.12.2014	
Routing:	VIA: (MA*HD*BR	MZ*SIF*KA*PF)*VAI		
No. of Adults:	1	No. of Children:	0	
Conditions:				

CORRECTIONS

Daily/Monthly Reports and Transaction Fee (ZME)

On the daily report the Transaction Fee was not shown. This has now been fixed.

Java Version 8.0

RailMaster supports now following Java Versions: 6.0, 7.0 and 8.0.