

# RailMaster™ New Version 7.00.p34.01 / 01.08.2018

English Version

**RailMaster** Version 7.00.p34.01

Bahnbuchungen so einfach und effizient wie noch nie!



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## MISCELLANEOUS

On 10.08.2018 a new RailMaster Version 7.00.p34.01 will be loaded.  
This RailMaster Version includes new functionality, enhancements and corrections.

## NEWS

### Refund Sparpreis – Refund Voucher (Stornogutschein)

On 01.08.2018 Deutsche Bahn introduces a Refund Voucher if you refund a Sparpreis Ticket.

This new procedure is reflected in RailMaster.

In the Booking File Overview, highlight the segment of the Sparpreis Ticket per right mouse click.  
A menu opens up and you select “Refund” .

► RailMaster - Booking File Overview

The screenshot displays the RailMaster Booking File Overview interface. The top menu bar includes: Booking File, Customer Profile, Edit, Book, Cancel, Payment, Extras, View, Administration, and Help. Below the menu bar is a toolbar with various icons. The main area shows the following information:

VS Order Number: 183553827  
Booking File: YULM4A  
Customer Name: Corporate Client  
Customer Identification: TEST (Keine)

The main content area shows "Reise Nr. 1 Ticketversand 18.08.2018" and a list of tickets under "Tickets (TCK)". One ticket is highlighted in blue:

1 Inl	6342	18.08.18	Einfache Fahrt, Sparpreis, Sitz 2. Kl., 1 Erw., -----, Frankfurt(Main)+City/Stuttgart+City	23,90	best	BA
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A right-click context menu is open over the highlighted ticket, with the "Refund..." option highlighted in blue and a red box around it. The menu items are:

- Details.. Ctrl+D
- Print Document Ctrl+P
- E-Mail Itinerary/Time Table Ctrl+M
- Withdrawal...
- Refund...**
- Exchange...
- Ticket Issuance... Ctrl+E

A „Refund-Info“ is displayed. You then click on the button „Yes“.

RailMaster - Booking File Overview

Booking File Customer Profile Edit Book Cancel Payment Extras View Administration Help

NVS Order Number: 183553827 Customer Name: TEST  
 Booking File: YULM4A Corporate Client Customer Identification: (Keine)

YULM4A

Reise Nr. 1 Ticketversand 18.08.2018

Tickets (TCK)

1 Inl	6342	18.08.18	Einfache Fahrt, Sparpreis, Sitz 2. Kl., 1 Erw., -----, Frankfurt(Main)+City/Stuttgart+City	23,90	best	BA
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Refund Info

Do you want to do the refund under the following conditions?

Ticket Price:	23,90
Fee:	10,00
Cancellation Voucher:	13,90
**_**_**_**_**_**_**_**_**	
Payout Amount:	0,00

Yes No

The Sparpreis ticket will be refunded and a new Refund Voucher (=Stornogutschein) and a Reimbursement Charge (= Erstattungsentgelt) are created.

RailMaster - Booking File Overview

Booking File Customer Profile Edit Book Cancel Payment Extras View Administration Help

NVS Order Number: 183553827 Customer Name: TEST  
 Booking File: YULM4A Corporate Client Customer Identification: (Keine)

YULM4A

Reise Nr. 1 Ticketversand 30.07.2018

Tickets (TCK)

1 Inl	6342	18.08.18	Einfache Fahrt, Sparpreis, Sitz 2. Kl., 1 Erw., -----, Frankfurt(Main)+City/Stuttgart+City	23,90	cancel	BA
3 Inl	6342	30.07.18	Stornogutschein, Kl. 2, Erm. -----	13,90	best	BA

Refunds (EST)

2	6342	30.07.18	Erstattungsentgelt	10,00	best	BA
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Print the „Stornogutschein“ and the „Erstattungsentgelt“ and hand it over to the traveler.

## CORRECTION

### Summary File – Selection of several segments to print

You have again the possibility to issue/print several tickets in one transaction via RailMaster.

NVS Order Number:	595420998	Customer Name:	TEST	Payment Method:
Booking File:	YL36ZH	Corporate Client Customer Identification:	(Keine)	Delivery Method:

YL36ZH

**Reise Nr. 1 Ticketversand 18.08.2018**

Tickets (TCK)

1 Inl	6342	18.08.18	Einfache Fahrt, Flexpreis, Sitz 2. Kl., 1 Erw., -----, Frankfurt(Main)/Stuttgart	64,00	best	BA	Details..	Ctrl+D
3 Inl	6342	18.08.18	Einfache Fahrt, Flexpreis, Sitz 2. Kl., 1 Erw., -----, Frankfurt(Main)/Stuttgart	64,00	best	BA	<b>Print Document</b>	<b>Ctrl+P</b>

Connections/Payment

Time Table (EVA)

2	18.08.18	Frankfurt(Main)Hbf 09:50 - Stuttgart Hbf 11:08	0,00
4	18.08.18	Frankfurt(Main)Hbf 09:50 - Stuttgart Hbf 11:08	0,00

E-Mail Itinerary/Time Table Ctrl+M

Withdrawal...

Refund...

Exchange...

Ticket Issuance... Ctrl+E